

WHAT NOW?



Renovations and Repairs Tel. 0117 9724730

You have just viewed the new Argos Racing Cycles website, please take some time to consider the information provided. If you require any help pricing work or any further information regarding work not listed, please contact us on the above number.

If you are unable to visit our premises, we recommend that you arrange a courier using the www.parcel2go.com website. We are able to organise this for you using a courier, however it will cost considerably more. We strongly recommend reducing the box size to fit the contents, oversized boxes will cost more to send. If you need any help arranging the collection with www.parcel2go.com please pick up the phone, we are always happy to help. Please follow the detailed steps below, before arranging your pick up.

Step 1

Once you have read up on the services you require, please make detailed notes and attach them to the frame or item you are sending. Please make your notes as clear and detailed as possible. Booking forms can be found here: <http://argoscycles.com/downloads/>

Step 2

The frame or item will need to be packed into a suitable container, we recommend visiting your local bike shop, the shop should be more than happy to supply you with a good sturdy cardboard box. Please pack as compact as possible to the item.

Step 3

Before inserting your frame or item into the box you must.

1. Insert a packer into the rear dropouts of your frame.
2. Check the bottom of the box is sealed (to be sure add extra tape).
3. Insert packaging material into the box.
4. Place the frame into the box, paying extra attention to wrapping the head tube and bottom bracket areas.
5. Cover the frame with extra packaging this is to reduce movement.
6. ****Attach contact details and work instruction to the frame****

Step 4

Before sealing the box ensure all parts that require work are present. Seal box, then attach our address label <http://argoscycles.com/downloads/>

Step 5

The box is now ready. Ideally arrange your own carriage as it's much more cost effective. We recommend that you arrange a courier using the www.parcel2go.com website

Step 6

On receipt of the frame we will contact you before any work is undertaken, this is to confirm price, details and turnaround (where possible). A deposit will also be requested (credit/debit card deposits are the most popular method).

Please note we cannot accept any responsibility for damage caused by the courier the frame transported is at your own risk.

When the work has been completed we will contact you to discuss delivery address and balance payment details. Full payment is required before finished items leave our premises.

The maximum amount covered by courier insurance is £25.00. Although this isn't ideal we do use reputable courier services, and the parcels are tracked.